

HYPERSIGNS LIMITED - Terms & Conditions

Terms & Conditions

Quotes are valid for 14 days from date of first quotation sent.

A deposit may be required before any work commences. Standard deposit is 100%.
Unless payment terms have been pre-arranged there will be no exceptions without prior approval.
Please arrange final payment to be ready on day of fitting or delivery. We accept card payments,
so payment can be made to the office prior.

There are no refunds on deposits for goods that have already been purchased or produced. Orders that are delayed or incomplete through no fault of Hypersigns Limited will be invoiced to include all completed work within 14 days of original installation or delivery date.

All signage remains the sole property of Hypersigns Limited until full payment has been received. Any existing signage that is unpaid will be removed if no resolution has been made regarding payment within a period of 90 days. Non payment also allows full access and right of entry to any private properties to recover such signage.

All legal regulations, permits, approvals, etc. are the responsibility of the customer.
Hypersigns Limited cannot be held responsible for any violations for the type of sign or the installation of the sign requested or suggested by, or to the customer.

Vehicles

Please note that for vehicle applications all vehicles must be cleaned within 24 hours prior to the installation, if we are required to clean and dry your vehicle our standard hourly labour rate will apply and be added to your invoice.

Hypersigns Limited takes no responsibility for any paint damage to vehicles caused by application or removal of any self adhesive materials. Original factory paint usually will have no issues but resprays and touch ups as well as very old original paint can cause lacquer or paint damage This is not a result of the vinyl and is completely due to the paint and as there is no way to ascertain the integrity of the lacquer or paint. We cannot be held liable in anyway for damage caused. If you are unsure, we suggest you do not apply anything to your paintwork. If you decide this after giving approval to manufacture your graphics, you will still be liable for the costs incurred less the installation charges.

All booking times for installation must be strictly adhered to. Any delays caused on your behalf will be charged out at our standard hourly labour rate. Fitting dates and times are all weather dependant if done at customers premises. We have indoor facilities and recommend you take advantage of this offering.

Designs & Artwork

All designs done by Hypersigns Limited remain the intellectual property of Hypersigns Limited and cannot be used by anyone other than those specified by Hypersigns Limited without prior permission. All designs done by Hypersigns Limited are copyrighted to Hypersigns Limited. If a design is used without consent an invoice will be issued to cover any costs. All Hi-Resolution artwork remains the property of Hypersigns Limited and will not be supplied unless paid for in full, low-resolution files will be supplied for stationery purposes only.

Before any work commences, an approved proof and quote is required. All artwork is the responsibility of the customer to check and approve. Hypersigns Limited cannot be held liable for any mistakes made, whether directly or indirectly caused by Hypersigns Limited.

Sign Disposal

Disposal of old signage is the responsibility of the customer. Hypersigns Limited are happy to remove your old signage at a cost of £30 to cover costs of disposal at a landfill site. Old signage will be removed and left on site unless agreed for customer disposal. Further charges might be applied if we are required to return to site to collect old signage for disposal.

Quoting

Quotes are based on visual inspections, any additional work that needs to be carried out will be charged for. This relates mainly to fascia signage where it is not possible to see the condition on the structures behind the old signage. These structures are often very old and can have a lot of damage or wood rot and would need to be replaced to ensure safe fitting of the new signage. Work will only continue once approval has been obtained to carry out additional work and a figure agreed on. Any delays on site to complete work or postponement of work could also result in additional charges.

Payment is an indication that you have read the terms and conditions and is a indication that you agree to them.